



Surname

First name

EdIndex no.

OFFICE  
USE  
ONLY

## Housing application form and guidance



HAPPY TO TRANSLATE

ترجمہ کے لئے حاضر آماندہر سہے انہواد کرہب

بسعندا توافیر الترجمة MOŻEMY PRZETŁUMACZYĆ 很樂意翻譯



You can get this document on tape, in Braille, **large print** and various computer formats if you ask us. Please contact Interpretation and Translation Service (ITS) on 0131 242 8181 and quote reference number 09267. ITS can also give information on community language translations.

You can get more copies of this document by calling 0131 529 5080.



## What is EdIndex?

EdIndex is a simple way to apply for properties for rent from the Council and Housing Associations/Co-operatives in Edinburgh.

EdIndex is a partnership between the Council and most of the Housing Associations/Co-operatives in the city. This allows you to apply for housing with them by filling in a single application form.

There are currently 17 partner landlords and they are listed at the back of this form. The landlords have 2 different ways of letting their available homes. They do this through Choice Based Lettings or a Group plus Points System.

**You must register with EdIndex before you can bid for general or sheltered housing or be offered a property by any of the partner landlords.**

## Choice Based Letting

Before you can bid for homes you must create a login for Housing Online. To do this visit [www.edindexhousing.co.uk](http://www.edindexhousing.co.uk), click on the "Key to Choice" link and follow the instructions. You will need your EdIndex reference number and email address to create your login. Available homes are advertised weekly on a Friday at 3.30pm. You can view the available homes using the same "Key to Choice" link. You do not need to have a login to view available homes.

Bids must be placed by 3pm on a Friday. For more information on Housing Online and how to bid for homes check out the 'Frequently Asked Questions' on [www.edindexhousing.co.uk](http://www.edindexhousing.co.uk).

Ark	Hillcrest Homes	Prospect
Blackwood Homes	Home Scotland	Trust
Cairn	Link	Viewpoint
Places for People (Scotland)	Lister	West Granton
City of Edinburgh Council	Manor Estates	
Dunedin Canmore	Port of Leith	

## Group plus Points System

The following Housing Associations and Co-operative operate a Group plus Points System:

Hanover (Scotland)                      Muirhouse

This means that your application and housing needs are assessed using a different set of rules. When a property becomes available for rent, the individual landlords will contact you directly if you are at the top of their short list. Offers of housing will depend on where you are placed on the short list, your needs, the type of property and area you have selected, and the availability of empty properties for rent

## About the Application Form

If you need help to complete this form, please contact one of the landlords listed at the back of this application form. Please mark all boxes with a tick (✓). You must use a pen, write in capital letters and complete the form in full.

You can apply to EdIndex for housing if you are 16 years or older. Please note, if you have come to Edinburgh from abroad it is possible that you might not be able to get Council housing. Please email [edindex@edinburgh.gov.uk](mailto:edindex@edinburgh.gov.uk) or call 0131 529 5080 if you would like more information.

Information from your application form will be placed on a register of applicants. All the partner landlords will have access to this. If you are eligible for housing with the partner landlords, your application will be assessed according to each landlord's allocation rules.

## **Confidentiality**

The information you provide to EdIndex will be used to:

- Decide if you are eligible for housing with the partner landlords
- Assess your housing needs and current housing circumstances
- Enable the partner landlords to match your needs and preferences with available empty homes
- Enable partner landlords to decide if a particular empty home will be offered to you
- Enable monitoring and provide statistical information as required
- Refer you for any housing or services that might meet your needs – we may contact you to discuss this.
- Investigate and consider appropriate action with regard to antisocial behaviour; this information may be shared with the City of Edinburgh Council's Community Safety Teams.
- Consider qualifying occupiers, succession rights and investigation of tenancy matters

The City of Edinburgh Council manages EdIndex on behalf of all the partner landlords. To provide services to you we need to collect your personal data. The City of Edinburgh Council's Privacy Notice explains how we do this and why. The Privacy Notice is available on the Council's website at [www.edinburgh.gov.uk](http://www.edinburgh.gov.uk) or if you would like a hard copy, please contact the team by sending an email to [edindex@edinburgh.gov.uk](mailto:edindex@edinburgh.gov.uk), or call us on 0131 529 5080. We have a duty to comply with the Housing (Scotland) Act and other similar legislation, which places obligations on the Council to process your data. This means that we may share information provided to us through EdIndex with other organisations and authorities. In line with the General Data Protection Regulation 2018, we will only share your information when it is legal and reasonable to do so.

# 1. About you

If we contact or visit you, do we need an interpreter or someone to help with communication?

Yes  No

If yes, what language or other help do you require?

If you are applying jointly please complete both sections.

If you provide an email address, we will use this to send acknowledgement that your application has been processed. **Please write in block capitals.**

	Applicant	Joint Applicant
Title		
First Name		
Last Name		
Maiden Name		
Present Address and Post code		
Date of Birth		
Email Address		
Contact Telephone. No		
Mobile Telephone. No		
Relationship to Applicant		

If you want your post sent to a different address or someone else to act on your behalf please provide details below.

Do you want:  Your post sent to a different address

Someone else to act on your behalf

Contact name & address

Telephone Number

Email

If you decide at a later date that you would like someone else to deal with your application, you must inform EdIndex in writing, giving this person permission to act on your behalf.

It is important for us to decide if you are eligible for Council or Housing Association. If you are a refugee seeking asylum in UK you must answer Q2.

**2. Under the Housing (Scotland) Act 2014, the Asylum and Immigration Act 2004, and the Immigration (EEA) Regulations 2015, local authorities are required to establish whether a person qualifies for public assistance including housing.**

UK resident  (If ticked go to Q3)

Do you have indefinite leave to remain in the UK? Yes  No

Do you have limited leave to remain in the UK? Yes  No

Do you have refugee status in the UK? Yes  No

Do you have humanitarian or discretionary leave to remain? Yes  No

Do you have any restrictions on your recourse to public funds? Yes  No

Are you a national of one of the following EEA countries: (Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden or Switzerland) and a qualified person i.e. a worker, self employed, job seeker or student? Yes  No

Are you the spouse or civil partner of a qualified person from one of the above listed EEA countries? Yes  No

You must answer Q3 and Q4 if you have had any action taken against you for anti-social behaviour or if you are required to register under the Sexual Offences Act 2003. If you do not inform us you may lose the home that has been allocated to you.

**3. Has anyone ever taken action against you or anyone on your application for anti-social behaviour?**

Yes  No

If yes, please give full name of person(s)

Yes, court action was taken

Yes, Antisocial Behaviour Order granted

Yes, less formal action taken such as a written warning

**4. Are you or anyone on your application required to register with the Police under the Sexual Offences Act 2003?**

Yes  No

If yes, please give full name of person(s)

**5. Have you left the UK Regular Armed Forces within the last 3 years** Yes  No

If you have left the UK Regular Armed Forces within the last 3 years your application may be backdated to the date you entered the armed forces. You must provide written evidence of your enlistment date and the date you left before we can backdate your time.

**6. Who else will be moving with you? (the members of your household)**

Please give the names of all the people who will live with you when you are re-housed, including children who stay under access arrangements and people who do not currently live with you but will when you move. We will only be able to add people to your application where a date of birth and relationship are provided.

First Name	Last Name	Relationship to you	Date of Birth	Sex (M/F)	Do they live with you now (Y/N)	Child Access (Y/N)

If you have children on access you must provide further details at Q23.

**7. If anyone on your application is pregnant what is their name and when is the baby due?**

Name  Date baby due

Once the baby is born you must provide details of its name and date of birth to EdIndex.

**8. Have you or the person you are applying with rented a home from any Council, Housing Association, Co-operative or Private Sector Leasing Scheme in or outside Edinburgh in the past?**

No  Note: if you have rented a property in the past and you do not tell us, your application may be cancelled or you may lose any home allocated to you

Yes  Please provide details below of your previous address(es) in the past 5 years

**Do not include your current tenancy**

Landlord's Name	<input type="text"/>
Tenancy Address	<input type="text"/>



Name the tenancy was held in	
Dates tenancy held from – to	
Reason for leaving	

Landlord's Name	
Tenancy Address	
Name the tenancy was held in	
Tenancy held from – to	
Reason for leaving	

In some cases the partner landlords will seek information about your current or previous tenancies from the landlord before offering you a house. Please continue on a separate sheet if you need to.

**9. Where do you currently stay? - (You must tick one)**

**Mover**

- Council property – (you must be the tenant/joint tenant)
- Housing Association/Co-operative property – (you must be the tenant/joint tenant)
- Shared Ownership/Shared Equity property – (you must be the owner/joint owner)
- Property that comes with your job
- Own your property (with or without mortgage)

**Starter**

- Property rented from a Private Landlord/ Housing Association Mid Market Rent – (you must be the tenant/joint tenant)
- Parents/Relatives/Friends
- Private Sector Leasing Scheme (PSL)
- Council Temporary Accommodation
- Prison
- Hostel
- Bed & Breakfast
- Hospital
- Residential Care/Supported Accommodation
- Student Accommodation
- Sleeping Rough

If you rent your current home, please give us your landlord's name and address:

If you are homeless or about to become homeless you can contact one of the Council offices at the back of this form.

10. How many bedrooms does the property you stay at have?   
How many bedrooms do you and anyone who is moving with you have the use of?

11. If you live in a flat or maisonette, what level is your home on?

Basement  1st Floor  3rd Floor  5th Floor or higher   
Ground  2nd Floor  4th Floor

Do you have access to a lift? Yes  No

12. What date (dd/mm/yyyy)

did you move into your current property?

If you are a 'Mover' you must provide the date that you moved into your property so your application can be assessed accurately.

13. Have you been asked to leave your current property?

Yes  No

If yes, what date are you expected to leave?

Please provide written evidence i.e. Notice to Quit/Court Order.

14. Do you have the following in your current property?

Inside toilet Yes  No   
Cooking facilities Yes  No   
Bathroom/shower-room Yes  No   
Full central heating Yes  No

15. Does your property

Have major dampness? Yes  No   
Need major repairs? Yes  No

16. Has your property been assessed by the Council as Below Tolerable Standard?

Yes  No

**17. Has Environmental Health or any other organisation:**

Tested your water and found it unsafe? Yes  No

Tested your drainage and found it inadequate? Yes  No

Tested your property and found rising or penetrating damp? Yes  No

If you have answered yes to Q16 or Q17 please provide a copy of the assessment.

**18. Why do you want to move?**

**Housing You Want**

**General Housing** – housing designed for people (single, couples or families) where no special support or design is required.

**Sheltered Housing** – Small cottages or flats supplied with 24/7 alarm systems, grouped together to provide a protected environment. Support can be provided where required. Some have communal facilities such as community rooms, laundries or guest rooms.

**Very Sheltered Housing** – as above, with enhanced scheme management by staff, including provision of a meal service.

**Amenity Housing** – housing designed to meet the needs of older or disabled people with features such as handrails, conveniently located switches and sockets. There is no resident warden service, however, it may be linked to a 24-hour emergency alarm call service.

Within each of the types of housing a property may be suitable for wheelchair use or adapted for someone with a disability. If you require this type of property please answer Q41-Q51 in the Health & Mobility sections on the form.

**19. What type(s) of housing would you like?**

General Housing  Sheltered Housing   
Sheltered Housing with Support  Amenity Housing

**20. What type(s) of property would you accept?**

House  Four in a block  Flat  Maisonette

**21. What is the highest floor level you would accept?**

With a lift  Without a lift  (please state floor level)

**22. What size(s) of property would you consider?**

Studio/bedsit	<input type="checkbox"/>	2 bedroom	<input type="checkbox"/>	4 bedroom	<input type="checkbox"/>
1 bedroom	<input type="checkbox"/>	3 bedroom	<input type="checkbox"/>	5+ bedroom	<input type="checkbox"/>

Some landlords will only allow a certain house size depending on how many people are included on your application.

**23. If this includes an extra bedroom please provide details below.**

Health reasons	<input type="checkbox"/>	If you need an extra bedroom for health reasons you must provide details of the reason why in the box below
Support	<input type="checkbox"/>	If you need an extra bedroom for support you must confirm how often support is provided in the box below
Child access visits	<input type="checkbox"/>	If you need an extra bedroom for child access visits you must confirm how many days you have access in the box below

Please provide as much detail as possible as the rules on an extra bedroom vary between landlords

**24. Are you aged 25 or under and a care leaver with the City of Edinburgh Council?**

Yes  No

**25. Are you a registered Foster or Kinship Carer with the City of Edinburgh Council?**

Yes  No

If you wish to be considered for additional bedrooms to accommodate a foster child/children you must provide a letter from your City of Edinburgh Council Social Worker.

**26. The following landlords use a Group plus Points System (see page 2) and do not advertise their properties. They only have properties in the areas shown below, so if you wish to be considered for these properties please tick the relevant area(s). If you do not tick any of the areas below you will not be considered for housing with these landlords.**

**Hanover (Scotland) Housing Association - Sheltered Housing**

Grange	<input type="checkbox"/>	Veitch's Square	<input type="checkbox"/>
Juniper Green	<input type="checkbox"/>		

**Muirhouse Housing Association - General Housing**

Drylaw (including Telford)	<input type="checkbox"/>
Muirhouse	<input type="checkbox"/>

**Monitoring/General Details**

Q27 and Q28 are for monitoring purposes only and will not be used when assessing your application.

**27. How would you describe your household's ethnic group?**

**White**

Scottish   
 Other British   
 Irish

Polish   
 Any other white background   
 Please specify \_\_\_\_\_

**Asian, Asian Scottish or Asian British**

Bangladeshi   
 Chinese

Indian   
 Pakistani   
 Any other Asian background   
 Please specify \_\_\_\_\_

**Black, Black Scottish or Black British**

African

Caribbean   
 Any other black background   
 Please specify \_\_\_\_\_

**Mixed/Other Mixed Background**

Please specify \_\_\_\_\_

**Other Ethnic Background**

Arab, Arab Scottish, Arab British   
 Gypsy/traveller

Any other Ethnic background   
 Please specify \_\_\_\_\_

**28. Do you or anyone on your application consider yourself to be disabled?**

Yes  No

**Committee and Staff Connections**

**29. Please tell us if you, or any person included in your application is or has been in the past 12 months:**

- Employed by the Council or any of the EdIndex landlords Yes  No
- Is related to or friends with a member of staff working within the Council Yes  No
- Is related to or friends with a Housing Association/Co-operative employee or Committee/Board member Yes  No
- Is related to an Edinburgh Councillor Yes  No

**If you have answered YES to any of the above please provide details in the box below.**

Their Name	Relationship to You	Organisation	Position

If your reason for moving is one or more of the following please complete the relevant section(s). If they do not apply to you please go to page 16 and sign the application form

- Harassment and Abuse
- Support Needs
- Economic/Social Needs
- Health Needs
- Mobility Needs

#### Harassment and Abuse

Only answer Q30-Q33 if you or anyone on your application are suffering from harassment/abuse in your current property. You should contact your landlord or nearest Council office if you are suffering from harassment. If you are suffering from abuse you should contact Social Care Direct on 0131 200 2324. Someone will speak to you in confidence.

#### 30. Are you suffering from?

- Repeated break-ins
- Domestic abuse/physical assault
- Harassment (e.g. disturbance, threatening behaviour)
- Antisocial behaviour (e.g. noise/vandalism)

#### 31. Who is causing the problem?

- Someone who lives with you  Your neighbour
- Someone who visits your property  You don't know the person

#### 32. How frequently does it happen?

- Regularly  Occasionally

#### 33. Have you reported any of the incidents?

- Yes  No

If yes, who did you report it to

#### Support

Only answer Q34-38 if you or anyone on your application needs to move to get support.

#### 34. If you currently get care or support from any organisation for example Health and Social Care, Housing Support, health agency, voluntary organisation etc. please provide details below.

Name  Tel. no.

Organisation and Address

**35. What type of support do you get?**

Shopping  Emotional Support  General Support

How often is the support needed?

Daily  Weekly  Monthly

**36. If you have care needs and do not currently get support which of the following can you do yourself?**

Prepare Meals	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Eating	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Get on and off the toilet	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Get in and out of bath	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Get dressed and undressed	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Get in and out of bed	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Manage medicines	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**37. Do you or anyone moving with you have any of the following?**

Mental health problem	<input type="checkbox"/>	Physical disability	<input type="checkbox"/>
Learning disability	<input type="checkbox"/>	Blind/partially sighted	<input type="checkbox"/>
Hearing difficulties	<input type="checkbox"/>	Autism	<input type="checkbox"/>

**38. If you have a mental health problem would moving help?**

Yes  No

**Economic/Social Needs**  
Only answer Q39-Q41 if you or anyone on your application needs to move for economic/social reasons.

**39. Do you need to move to make it easier to get to your place of work/study?**

Currently travel more than 10 miles each way

Currently travel more than 20 miles each way

**40. Do you have social contact with other people from outwith your household?**

Daily	<input type="checkbox"/>	Weekly	<input type="checkbox"/>
Monthly	<input type="checkbox"/>	Hardly ever	<input type="checkbox"/>

**41. Can you access amenities from your home? (e.g. Shop/Post Office/Bus Stop)**

Yes  No

Health

Only answer Q42-47 if you or anyone on your application need to move due to a health and/or disability issue.

**42. What is the name of the person(s) in your household with a health/disability issue?**

Please list

Please describe the health/disability issue and how it makes your current property unsuitable

**43. Do you suffer from falls, dizzy spells, blackouts or fits e.g. epilepsy or a degenerative illness?**

Yes  No

**44. If you have a garden can you maintain it?**

Yes  No

**45. If you are not in your own property, are you unable to return due to the health/disability issue?**

Yes  No

**46. What would help?**

Moving to a new property

Having your current property adapted



**47. Do you need adaptations or further adaptations in your current property?**

Yes  No

If yes, please tell us about the adaptations you need

**Mobility**

Only answer Q48-52 if you or anyone on your application need to move for mobility reasons.

**48. Do you use any of the following walking equipment?**

Walking sticks  Crutches  Walking frame e.g. zimmer frame or trolley

**49. Do you or anyone moving with you need to use a wheelchair in your property?**

Yes  No

**50. Is your current property wheelchair adapted?**

Yes  No

**51. Does your bathroom have the following?**

Bath	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Shower over bath	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Separate shower unit	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Wet floor shower area	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>

**52. Do you have external/internal stairs?**

Yes  No

If yes, how do you manage these steps?

Have no problem with steps	<input type="checkbox"/>	Can manage only with help	<input type="checkbox"/>
Can manage on own but with difficulty	<input type="checkbox"/>	Cannot manage steps at all	<input type="checkbox"/>

If you have answered questions in the Health and Mobility sections (Q42 -52), you need to provide an O.T. report or consultant letter with your application (GP letter is not sufficient). You may receive a visit from the Housing Accessibility Referral Team to decide the type of property you may need.

Please submit your application once you have read, understood and signed the declaration. Your application will not be processed without it.

We will accept forms signed by individuals on the applicants' behalf, provided this individual has Power of Attorney and a copy of the Power of Attorney authorisation is provided.

If the applicant has signed the form and answered Q1 and would like someone to act on their behalf, we can provide details at their request about the application.

**Declaration**

Please read through the following statements and sign at the bottom to show you understand and agree with them.

- I/we are eligible to apply for housing with EdIndex
- Any information given by me/us to EdIndex will be made available to all landlords taking part in it, now or in the future
- I/we will inform EdIndex of any change in my/our circumstances
- My/our current or previous landlord(s) can be contacted for a reference
- My/our doctor, hospital consultant, health visitor, social worker, Police or any other relevant person can be contacted if more information is needed for my/our housing application
- All information given by me/us to EdIndex is true. If I/we supply any false information or keep back any information my/our application may be cancelled
- I/we have answered question 28 (about staff connections)
- If I/we are given a tenancy because I/we have supplied false information or I/we have kept back information, I/we could lose the tenancy
- I/we will ensure that the Annual Review is returned timeously if I/we wish to remain on the register, I/we are aware that non-response will result in the cancellation of my/our application.

**Signature of applicant**

**Date**

**Signature of joint applicant**

**Date**

## Checklist

Please use the checklist below to ensure you have completed all the relevant parts of the application form. This will prevent any delay in your form being processed.

- Have you read, understood and signed the declaration on page 16
- Where relevant have you supplied a copy of the evidence required for:
  - Q5 – evidence of service in the UK Regular Armed Forces.
  - Q13 – evidence that you have to leave your current property
  - Q16 – evidence that your property has been assessed as 'below tolerable standard'
  - Q17 – Environmental Health assessment
  - Q24 – Evidence you are a registered Foster/Kinship carer.

## Suggestions and Complaints

If you would like to make a suggestion or complaint about the way your EdIndex application form has been handled, please contact any of the EdIndex partners listed on pages 19 and 20.

## Guidance on your application form

### **What do I do when I have completed my application form?**

You can send your application to the EdIndex team or hand it in to any of the Council Offices listed on page 20.

### **How will I know when I am registered?**

We will send you an acknowledgement letter with your EdIndex reference number. We aim to process applications within 5 working days from the date we receive them. If you have provided an email address, we will send confirmation of your EdIndex number to this address.

### **If your circumstances change**

If, for example, you move to another address, you have a baby, etc, you must inform the EdIndex Team so that your details can be updated.

Email – [edindex@edinburgh.gov.uk](mailto:edindex@edinburgh.gov.uk)

Telephone – 0131 529 5080

Address – EdIndex Team, Level C:3, Waverley Court, 4 East Market Street, Edinburgh, EH8 8BG

### **Cancelling your application form**

If you want to cancel your application, please confirm in writing/by email to the EdIndex Team (details are listed above).

### **Annual review**

We will write to you every year to confirm if you still wish to remain registered with EdIndex. If you do not respond to the letter, your application will be cancelled from the register.

### **Suspending applicants from rehousing**

We may refuse to consider you for housing in certain circumstances. This includes:

- Anti social behaviour
- Eviction for crimes such as drug dealing
- Violence towards staff
- Rent arrears and unpaid rechargeable repairs
- Damage to property

If you are suspended you will be informed in writing. You will have the right to appeal against this suspension in writing. Your suspension will be reviewed on a regular basis. You may contact any of the EdIndex partners for advice on suspensions. Details of your suspension will be shared between all EdIndex partners.

### **EdIndex Team**

Waverley Court, Level C.3  
4 East Market Street  
EDINBURGH, EH8 8BG  
Tel 0131 529 5080  
edindex@edinburgh.gov.uk  
www.edindexhousing.co.uk

### **EdIndex Partner Landlords**

#### **Ark: People, Housing, Care**

The Priory, Canaan Lane  
EDINBURGH, EH10 4SG  
Tel 0131 447 9027 Fax 0131 478 8173  
www.arkha.org.uk

#### **Blackwood Homes**

160 Dundee Street  
EDINBURGH, EH11 1DQ  
Tel 0131 317 7227 Fax 0131 317 7294  
info@mbha.org.uk  
www.mbha.org.uk

#### **Cairn Housing Association**

Murdostoun House, 5 Linnet Way  
Strathclyde Business Park  
Bellshill, ML4 3RA  
Free from landlines 0800 990 3405  
Local rate from mobiles 0300 456 1245  
www.cairnha.com

#### **Places for People (Scotland)**

1 Hay Avenue  
EDINBURGH, EH16 4RW  
Tel 0131 657 0600 Fax 0131 657 0700  
PFPSCustomer@placesforpeople.co.uk  
www.placesforpeople.co.uk

#### **Dunedin Canmore Housing**

8 New Mart Road  
EDINBURGH, EH14 1RL  
Tel 0131 478 8888 Fax 0131 624 5766  
homeoptions@dunedincanmore.org.uk  
www.dunedincanmore.org.uk

### **Hanover (Scotland) Housing Association Ltd**

95 McDonald Road  
EDINBURGH, EH7 4NS  
Tel 0800 111 4646 Fax 0131 557 1280  
eastinfo@hanover.scot  
www.hanover.scot

### **Hillcrest Homes**

160 Dundee Street  
EDINBURGH, EH11 1DQ  
Tel 0131 558 8555 Fax 0131 558 9888  
edinburgh@hillcresthomes.org.uk  
www.hillcrest.org.uk

### **Home Scotland**

20 Harvest Road, Newbridge  
EDINBURGH, EH28 8LW  
Tel 0131 335 6810 Fax 0131 336 5004  
www.homeinscotland.org.uk

### **Link Housing Association Ltd**

Watling House, Callendar Business Park  
FALKIRK, FK1 1XR  
Tel 0345 140 0100 Fax 01324 417 184  
CSC@linkhaltd.co.uk  
www.linkhousing.co.uk

### **Lister Housing Co-operative Ltd**

36 Lauriston Place  
EDINBURGH, EH3 9EZ  
Tel 0131 229 6176 Fax 0131 228 3904  
info@lister.coop

### **Manor Estates Housing Association**

11 Washington Lane  
EDINBURGH, EH11 2HA  
Tel 0800 093 8823  
www.manorestates.org.uk

### **Muirhouse Housing Association**

11 Muirhouse Medway  
EDINBURGH, EH4 4RW  
Tel 0131 336 5282 Fax 0131 336 5182  
www.muirhouseha.org.uk

### **Port of Leith Housing Association Ltd**

108 Constitution Street  
EDINBURGH, EH6 6AZ  
Tel 0131 554 0403 Fax 0131 555 1504  
www.polha.co.uk

### **Prospect Community Housing**

6 Westburn Avenue, Wester Hailes  
EDINBURGH, EH14 2TH  
Tel 0131 458 5480 Fax 0131 453 2868  
enquiries@prospectch.org.uk  
www.prospectch.org.uk

### **Trust Housing Association Ltd**

12 New Mart Road  
EDINBURGH, EH14 1RL  
Tel 0131 444 1200 Fax 0131 444 4949  
www.trustha.org.uk

### **Viewpoint**

4 South Oswald Road  
EDINBURGH, EH9 2HG  
Tel 0131 668 4247 Fax 0131 662 0700  
admin@viewpoint.org.uk  
www.viewpoint.org.uk

### **West Granton Housing Co-operative Ltd**

26 Granton Mill Crescent  
EDINBURGH, EH4 4UT  
Tel 0131 551 5035 Fax 0131 551 7235  
mail@westgrantonhc.co.uk

### **Council Offices**

#### **The City of Edinburgh Council**

Waverley Court  
4 East Market Street  
EDINBURGH, EH8 8BG  
Tel 0131 200 2000

#### **Customer Hub**

249 High Street  
EDINBURGH, EH11 1YJ  
0131 529 7061

### **North East Locality Office**

101 Niddrie Mains Road  
EDINBURGH, EH16 4DS  
0131 529 3111

### **Leith Library**

28-30 Ferry Road  
EDINBURGH, EH6 4AE  
0131 529 6170

### **North West Locality Office**

8 West Pilton Gardens  
EDINBURGH, EH4 4DP  
0131 529 5050

### **The Drumbrae Library Hub**

81 Drum Brae Drive  
EDINBURGH, EH4 7FE  
0131 529 7440

### **South East Locality Office**

40 Captain's Road  
EDINBURGH, EH17 8QF  
0131 529 5151

### **South West Locality Office**

10 Westside Plaza  
EDINBURGH, EH14 2ST  
0131 527 3800

### **Council Satellite Offices**

#### **Kirkliston Library**

16 Station Road  
KIRKLISTON, EH29 9BE  
Tel 0131 529 6920

#### **South Queensferry**

53 High Street  
SOUTH QUEENSFERRY, EH30 9HP  
Tel 0131 331 1590



